



EMR APPLICATION, TERMS & CONDITIONS

QCD 4.4.6 – Amendment 002 Effective Date: 01 December 2025

EMR APPLICATION FORM, TERMS & CONDITIONS

(Tick appropriate box)

Individual \$10
p/m (\$100/year)

Family \$30 p/m
(up to 6
immediate family
members)

Tourist \$25
(14 day cover)

Business

High Risk Activity Add On (\$10/m)

PERSONAL DETAILS (one per person)

Forenames:

Surname:

Date of Birth:

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Weight:

Mobile Number:

Email address:

Residential address:

MEDICAL HISTORY

Have you been in hospital in the last year?

YES

NO

Do you have any pre-existing medical

YES

NO

If Yes, please list all pre-existing conditions, chronic illnesses and/or allergies?

What is the name of your medical practitioner?

Please state your Medical Aid name, and number.

I.D. number:

Signature:

By Submitting this application, I agree to the Terms & Conditions (See overleaf)

TERMS & CONDITIONS

- This Membership Package will activate immediately after acceptance of the application and subsequent confirmation of payment.
- The initial sign period for the Membership Package is a minimum of a 6 month's subscription.
- The maximum duration of the Membership Package is one year (12 months).
- The Company shall not be liable for any benefit arising under this Membership Package that occurs prior to receipt of the payment.
- In the event of the Company not accepting membership fees, the membership will be suspended from the date that the premium became due. The Emergency Call Centre will still attend in an emergency, however fees for services provided will be the responsibility of the individual.
- The Company reserves the right to ask for proof of payment at any time. Such proof must be to the Company's satisfaction.
- Should a member make payment directly to the bank, the member must provide HAC with a proof of payment, and reference number in order for the activation to take place.
- Evacuation will only be undertaken after confirmation of validity of membership.
- The Company will not reimburse any member for any services that have not been authorized by the Company.
- Upon cancellation of membership, fees are not refundable.
- Illnesses that required hospital admission within the 6 weeks prior to will have a mandatory 3 month waiting period before a member can be evacuated for the same illness. During this period, response will be initiated on a fee-for-service basis for this illness, for which the member accepts liability during this period.
- The final decision as to whether there is an indication for evacuation and the mode of evacuation will rest with the Medical Director.
- Client agrees that Medical Evacuation will be to the most appropriate medical facility as determined by the Medical Director.
- Air Evacuation is only conducted after the appropriate regulatory approvals have been obtained. This may result in delays, which are outside of the Company's control.
- Air Evacuations may be limited by daylight operations, weather conditions, availability of a suitable airstrip and availability of aircraft.
- Medical Evacuations are not available in areas with political disturbances.
- Air Evacuation is not available to anyone weighing greater than 140 kg or with a girth greater than 200cm
- Certain dangerous sports or activities may be excluded or attract an additional premium.
- Where a member been injured as a result of participation in an excluded sport or activity, the Company will still respond in an emergency, however, fees for services provided will be the responsibility of the member.
- Professionally organised sporting events are not covered under our membership.
- By entering the Membership Package Subscription, each member consents to the sharing of personal data with their usual medical provider.
- The Company will not be liable for any loss or damage resulting from an inability of the Company to attend immediately in the event that its ambulances are occupied on other medical emergencies.
- The Company reserves the right to engage alternative Medical Service Providers where the Company is unable to attend with its usual resources.

List Of Activities that Attract an Additional Premium (USD 10 / Activity / Yr)

- Hunting
- Canoeing/Kayaking/W hite Water Rafting
- Horse-riding
- Off Road Motor Cycling
- Bungee Jumping/Gorge Swinging/Canopy Walking/Ziplining
- Hot Air Ballooning
- Water Skiing
- Wadi Bashing
- Passengers in a Private Aircraft/Helicopter

List Of Excluded Activities

- Professional Sporting Events
- Elephant Riding/Trekking
- Jet Boating/Jet Skiing